

INTEGRATED QUALITY POLICY AND EMS

Mission

To build our position as a technological leader in the development and production of high quality rubber compounds mainly for the automotive and building industries, with continuous introduction of innovations

Commitment

« We are oriented to the long-term satisfaction of our customers' needs and to environmental protection »

We undertake to furnish our customers with quality products that meet their expectations, are delivered on time, of the best possible price and service, while respecting legal and other environment-related requirements. We shall also continually search for, analyse, and subsequently minimize risks and possible adverse consequences.

Therefore, we undertake as follows:

Senior management shall meet the requirements of the integrated quality management system and EMS, provide the resources necessary for production realization, offer appropriate training to all employees, and focus development and investment to increase our customers' satisfaction, with an emphasis on preventing environmental pollution and minimizing the potential risks associated with our operations.

Junior management is the critical link between senior management and production workers to ensure the optimum mutual communication and shall provide the development and optimization of our processes while consistent respecting legal and other EMS requirements

Production workers shall observe working instructions, report any problems and suggest improvement of our processes

Through innovations in machinery and technology we shall our lower impact on the environment than the current ones

Establish mandatory safety, environmental and emergency response protocols, and make sure that everyone on the premises knows how to identify potential problems, and how to react to all foreseeable situations. We search, evaluate and minimize risks and their potential impacts.

This policy is communicated to all company's employees and to all other persons working for the benefit of the company